

# NEWS from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE  
June 27, 2002  
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**Firm's Recall Hotline: (800) 295-8727**  
CPSC Consumer Hotline: (800) 638-2772  
CPSC Media Contact: Scott Wolfson, (301) 504-7051

### **CPSC, In-Sink-Erator Announce Recall to Repair Instant Hot Water Dispensers**

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), In-Sink-Erator, of Racine, Wis., is voluntarily recalling about 252,000 half-gallon instant hot water dispensers. Water can leak from the metal holding tank, wet insulating material and cause electrical arcing and heat build-up. This poses a fire hazard.

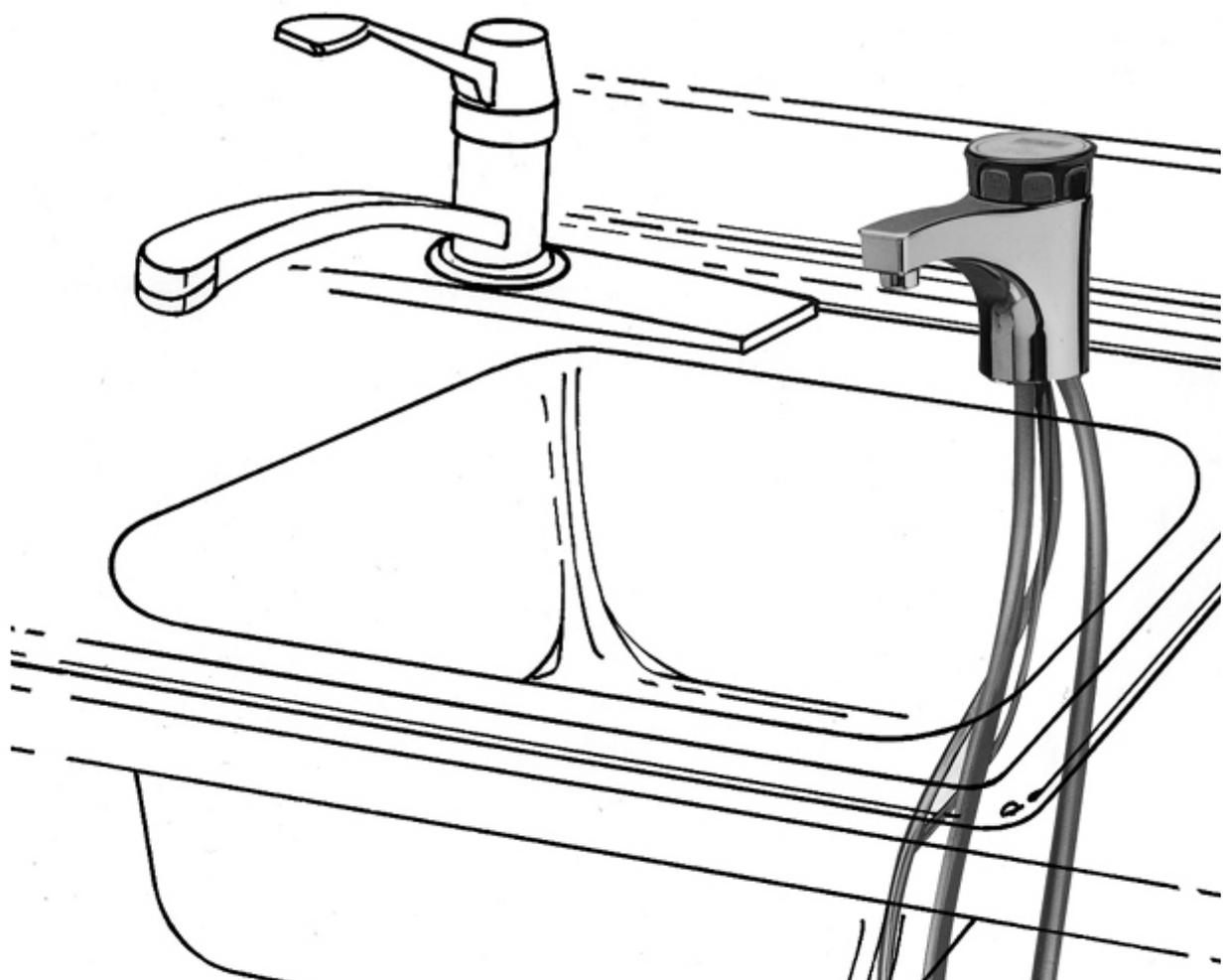
In-Sink-Erator has received three reports of holes in the electrical insulation or outer cover of the hot water dispenser. One report involved a kitchen fire that caused nearly \$7,000 in property damage. No injuries have been reported.

The recalled hot water dispensers are half-gallon capacity models, made in the USA and sold under various brand names, including In-Sink-Erator®, ISE®, Steamin' Hot®, Emerson®, Dayton™, ACE™, Kenmore® and Kohler™. The serial number (S/N) is printed on a specification plate attached to the metal holding tank. This recall involves instant hot water dispensers with serial numbers (some begin with two letters) 999- 10 or those that fall between 1000 and 3084000.

Plumbers, building contractors, home centers and hardware stores sold these instant hot water dispensers from January 1972 through December 1996 for between \$100 and \$250.

Consumers should unplug their hot water dispensers immediately, check the serial number and contact In-Sink-Erator if their unit is part of the recall. Consumers with affected units will receive a replacement insulation shield. For more information and a complete list of brands, consumers can contact In-Sink-Erator at (800) 295-8727 from 8 a.m. to 8 p.m. ET Monday through Friday or visit the firm's web site at <http://web3.4miles.com/insinkerator/>.

One-third gallon capacity instant hot water dispensers manufactured by In-Sink-Erator are not involved in this recall.



MODEL H990W                      AMPS 6.5    HZ 60  
S/N NC 2842086                      VOLTS 115  
TANK CAP 1/2 GAL                      WATTS 750  
LISTED                      FOR SERVICE INFO. CALL 1-800-558-5700  
 742B                      **UPC**<sup>®</sup>  
IN-SINK-ERATOR DIV.  
EMERSON ELECTRIC CO.  
RACINE, WI 53406 U.S.A.



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